

# (2014) 20<sup>th</sup> Users' Meeting & Workshops Questionnaire

Dear users:

In order to satisfy your demands for experimental facility and environment / accommodation / meal / training course / user service at NSRRC, please take a few minutes to fill out this survey for our future planning and improvement reference. If you choose to fill out this survey online, please visit <http://portal.nsrcc.org.tw/uao/UM/questionnaire.php>; if you choose to fill out this form, please return it to User Administration Office via postal mail (no postage is needed) or fax +886-3-579-0572 before July 30 (Wed.).

User Executive Committee

Status :  P. I.     Research assistant or student    Others: \_\_\_\_\_

§ Please rate and comment on frequently used beamline(s)

Beamline	Comments	Excellent	Very good	Good	Fair	Inferior

Beam time	Over	Satisfactory	General	Too less	Minimal
Is the allocated beam time per cycle (or total beam time per proposal) enough for your experimental needs?					
Recommendation:					

Experimental facility (e.g. beam stability, space, internet equipments, data collection and analysis software...etc.)	Excellent	Very good	Good	Fair	Inferior
Recommendation:					

Experimental environment (e.g. air conditioning, lighting, noise level...etc.)	Excellent	Very good	Good	Fair	Inferior
Recommendation:					

Perform experiments during weekends or holidays	Frequently	Less than frequently	Never
How often do beamline and end station problems occur?			
How responsive are the supporting staffs to your difficulties?			
Recommendation:			

User service (e.g. proposal application, safety training, user card, subvention, report submission...etc.)	Excellent	Very good	Good	Fair	Inferior
Recommendation:					

Accommodation (e.g. status after Guesthouse Management Policy modification)	Excellent	Very good	Good	Fair	Inferior
Service quality (environmental neatness and staff service...etc.)					
Guesthouse facility (internet connection and living facility...etc.)					
Room rate: <input type="checkbox"/> Too high <input type="checkbox"/> Reasonable					
Recommendation:					

Meals	Excellent	Very good	Good	Fair	Inferior
Level of satisfaction with the lunch and dinner service after changing meal provider:					
Are the telephone numbers list and map of nearby restaurants provided by NSRRC helpful in solving meal problems during weekends or holidays? <input type="checkbox"/> Yes <input type="checkbox"/> No					
Recommendation:					

Storage Ring access control
Can you adapt to the Storage Ring access control policy that becomes effective this year? <input type="checkbox"/> Yes <input type="checkbox"/> No
Recommendation:

Training courses
Will you be looking forward to having synchrotron light source related summer/winter schools for undergraduate/graduate students? <input type="checkbox"/> Yes <input type="checkbox"/> No
Recommendation:

Other recommendations or demands: